

Nellbooker Training

East Sussex Advice Plus (ESAP) is an approved training provider for Nellbooker, providing a range of training and support packages to suit all agencies and networks.

ESAP was one of the first advice networks to go live with Nellbooker and has worked collaboratively with Nellbooker's designer, and Advice in Rotherham (AiR) to implement the system across complex, multi-agency partnerships, developing upgrades to the

system which further meet the needs of advice providers.

ESAP's training and support programme includes an initial introduction to Nellbooker, as well as comprehensive user training to ensure your organisation receives optimum benefit from Nellbooker from day one.

The table below highlights just some of the training we can provide:-

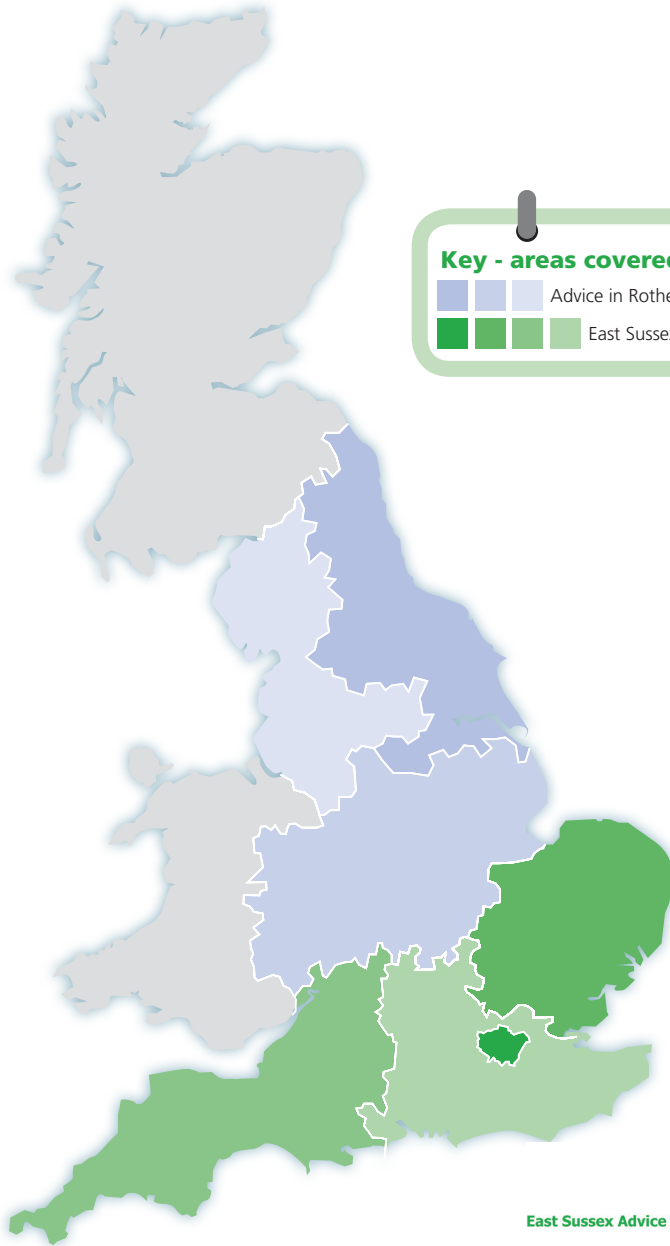
Training/Consultation	Features	Benefits
Presentation to Partners	Introduction outlining the system and highlighting it's benefits	Will allow proposed network partners to evaluate Nellbooker together and make an informed decision about the merits of the system
Train the Trainer	Training for project managers and administrators of the system, detailing Nellbooker and how to administer the network	Provides good knowledge of the front and back of house functions, as well as training on setting up networks and advisors, offering and booking appointments
Network Support	Support in the early stages of Network setting up and going live	Assist users through initial installation, solving issues which may arise

For details of the full range of training and support available contact:

East Sussex Advice Plus

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Key - areas covered by training:

- Advice in Rotherham
- East Sussex Advice Plus (ESAP)